

CREATING AN ACCOUNT IN THE RAMIRENT CUSTOMER PORTAL

Dear Customers,

After the break, welcome back to the Ramirent Customer Portal!

Creating your own account will allow you to take full advantage of our services, track your orders, manage your data, and get quick access to additional features. The registration process on the Portal is straightforward and takes only few seconds. Just follow the steps below to get started with our Client Portal.

1. To start creating an account, use the "man" icon on the top right corner of the website:




2. When logging in for the first time, you need to use the Registration option, all accounts created in the old version of the service are currently inactive.

Logging in **Registration**

Create account

E-mail

Password 

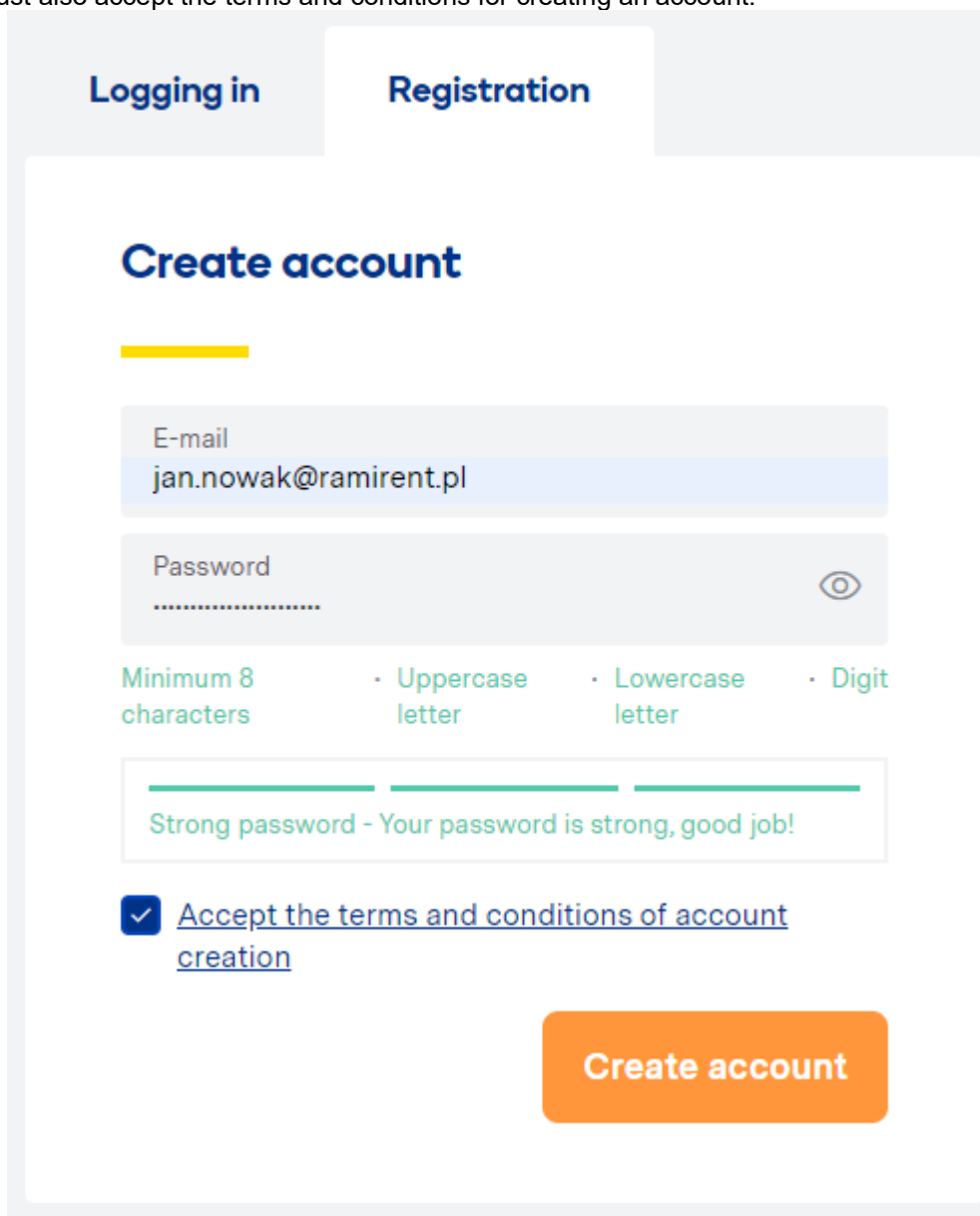
Minimum 8 characters · Uppercase letter · Lowercase letter · Digit

Weak password - Your password is easy to guess

I accept the terms and conditions of account creation

Create account

3. During the registration process, only an e-mail address (the same as the one provided by you, in the Client's account at the Ramirent branch) and entering a password in accordance with the security requirements is required.
You must also accept the terms and conditions for creating an account.



The screenshot displays the 'Registration' tab of the Ramirent website. The main heading is 'Create account'. Below it, there are two input fields: 'E-mail' with the value 'jan.nowak@ramirent.pl' and 'Password' with a masked password '.....'. To the right of the password field is an eye icon. Below the password field, there are four password requirements: 'Minimum 8 characters', 'Uppercase letter', 'Lowercase letter', and 'Digit'. A green progress bar is shown below these requirements, and a message reads 'Strong password - Your password is strong, good job!'. At the bottom left, there is a checked checkbox next to the text 'Accept the terms and conditions of account creation'. At the bottom right, there is an orange button labeled 'Create account'.

After pressing the Create Account button, the account creation process is complete.

Each registration process looks similar, i.e. a message about creating an account is displayed

Account has been created!

Thank you for creating an account.

Confirm your email address by clicking on the link in the email you received from us.

Before you can fully use our service and place your first order, you must appear in person at one of our branches for verification.

How it works:

1. **Add products to cart** - select the tools and machines you want to rent.
2. **Choose a delivery method** - you can choose personal collection or delivery to the specified address.
3. **Create an account in the online store** - this account is only active in the online store.
4. **Personal verification** - to activate your account with permissions to place orders, visit our nearest branch.
5. **Identification document** - be sure to bring your ID card, passport or driving license.

During your visit to the branch, you will be verified, which will allow us to process your order and ensure the security and reliability of the transaction.

We are waiting for you!
We will be happy to help you with any issues!

During this time, an email similar to the following will be delivered to the previously indicated email address. To register an account, use the "Account Registration" button or click on the link provided in the message.

RAMIRENT**Activate your Ramirent account - confirm your account**

Thank you very much for registering in the RamiOnline system of Ramirent S.A.. Please click on the button below to activate your account:

Activate account

By activating your account you accept [principles of personal data processing](#).

If the above activation link does not work, copy the link text below and paste it into your browser's address bar:

<https://ramirent.pl/en/activate/H9V0i5i170l0R1s753q0n8u7x7c531b7>

If you have not tried logging in to Ramirent, we recommend that you change your password.

Best regards, Ramirent S.A.

Ramirent

Gear Up. Equipment rental at your service.

www.ramirent.pl

Ramirent S.A., Świerczewska 3, 71-066 Szczecin, Spółka wpisana do rejestru przedsiębiorców Sądzie Rejonowym Szczecin-Centrum w Szczecinie, Wydział XIII Gospodarczy pod numerem KRS 0000034051, NIP: 955-19-09-774, kapitał akcyjny: 47.882.400 PLN, nr rej. BDO: 000005018

Once your account is activated, all you have to do is log in to it!

The account has been activated

Your account has been activated! You can now make full use of our service, including renting equipment and tracking your orders. If you have any questions or problems, please contact your nearest Ramirent branch.

Logging in

Registration

Log-in

E-mail
jan.nowak@ramirent.pl


Password
.....



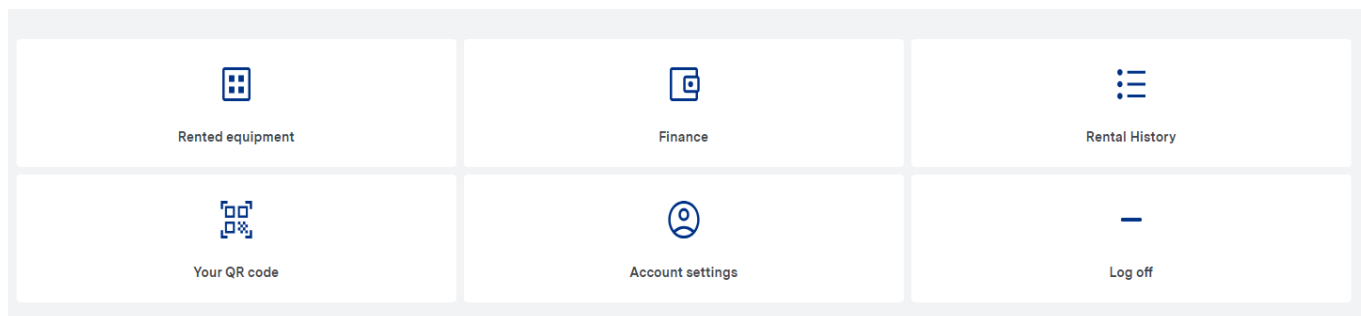
[I don't remember my password](#)

Log-in

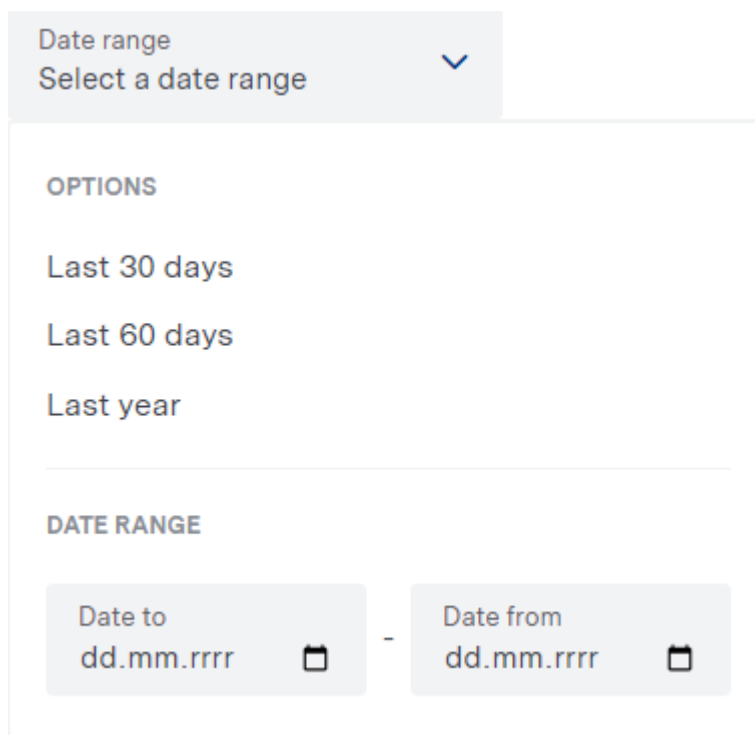
The Client Account contains the following data:

 / Your account /

Hello



- ✓ The **"Rented equipment"** section shows current rentals, along with details of machines and the possibility to report their collection, the need for maintenance and renting them again.
- ✓ The **"Finance" section** allows you to review your historically issued invoices and filter them by date within a selected date range:





Date range
Select a date range

OPTIONS

- Last 30 days
- Last 60 days
- Last year

DATE RANGE

Date to dd.mm.rrrr  - Date from dd.mm.rrrr 

- ✓ The **"Rental history" section** shows the equipment that has already been returned to the branch, in this section you can see on what dates the rental lasted and what its costs were.
- ✓ **"Account Settings"** allows you to modify your data.

If you have encountered any difficulties during the registration of your account, please contact a representative of Ramirent or the nearest branch – we are always happy to help! You can also contact us by e-mail – portalklienta@ramirent.pl.